APSII+ SCRs Implementation Cookbook

Non-Standard Appointment Types and Detail Codes
Summary Report

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Summary

☐ Table Updates and Problem Avoidance Report

- With the pre-release for Appointment Standardization Phase II
 Plus (APS II +), the Standard Appointment Types will include
 PCM, PCM\$, ACUT, ACUT\$, ROUT, ROUT\$, WELL, WELL\$,
 EST, EST\$, SPEC, SPEC\$, TCON, TCON\$, TCONX, GRP,
 GRP\$, PROC, PROC\$, and OPAC plus APV, T-CON*, N-MTF,
 and EROOM.
- The Standard Detail Codes are listed on the last slides in this presentation.
- Non-Standard Appointment Type/Detail Code Summary Report.

This report will identify where non-standard appointment types and/or appointment detail codes are in use.

Summary

- Table Updates and Problem Avoidance Report (cont)
 - The Non-Standard Appointment Types/Detail Code Summary Report will be packaged and deployed as a CPET 41 to 4.630 after the Appointment Type and Appointment Detail Code file updates are installed but prior to the release of APS II+.
 - Change package 41 is available NOW.

Non-Standard Appointment/Detail Code Summary Report

This report will identify any profiles, templates, schedules, and/or wait list requests currently linked to one or more non-standard appointment types and/or appointment detail codes. The report option has been added to the Problem Avoidance Report Menu below:

- 1 Delinquent End-of-Day Processing Report
- 2 Problem Avoidance Report
- 3 Schedule Deficiency Monitor Report
- 4 Telephone Consult Report
- 5 Wait List Management Report
- 6 Non-Standard Appointment Type/Detail Code Summary Report

Select Problem Avoidance Reports Menu Option:

Non-Standard Appointment/Detail Code Summary Report (Cont)

 Once the authorized user has entered the division and within the division selected, the clinic/s for which to generate this report, the system will display the following message:

THIS IS A COMPLEX REPORT!
It WILL ONLY BE PRODUCED AFTER NORMAL
DUTY HOURS, AND IT WILL NOT BE AVAILABLE
UNTIL TOMORROW MORNING.

- The system will also display the "DO YOU WANT TO PROCEED WITH THIS REPORT?NO// "prompt.
- If the authorized user elects to proceed, the system will schedule the Non-Standard Appointment Type/Detail Code Summary Report to be generated only after normal business hours.



Non-Standard Appointment/Detail Code Summary Report (Cont)

Sample Report Screens

The Non-Standard Appointment Type/Detail Code Summary Report will report as output any non-standard appointment types/detail codes linked to the specified clinic's clinic/provider profiles, templates, schedules, and/or wait list requests (refer to Screens 1 through 5 below).

------ Screen 1------28 Feb 2002@1443 Page 1 NMC PORTSMOUTH

Non-Standard Appointment Type/Detail Code Summary Report (One Clinic)

****Clinic Profile****

Division: NAVY OUTPATIENT DIVISION Department: PRIMARY CARE Clinic: Primary Care Clinic

Name Description Appointment Types FOLFOLLOW UP ACTIVE NEW NEW APPOINTMENT ACTIVE Detail Codes 1 - 4WTHIS IS AN INVALID CODE INACTIVE TESTING FOR INVALID CODES 3M-2W INACTIVE TEST THIS IS JUST A TEST INACTIVE

Non-Standard A	ppointment/De	tail Code Summary Report (Cont)
Sample Report Screens (con	•	
NMC PORTSMOUTH	Screen 2	28 Feb 2002@1443 Page 2
Non-Standard	Appointment Type/Deta	nil Code Summary Report (One Clinic)
	****Provider	Profiles****
Division: NAVY OUTPATIENT Clinic: Primary Care Clinic	DIVISION	Department: PRIMARY CARE
Provider: JAMES,LAWRENCE		
Appt Type	Status	
NEW NEW PATIENT FOL FOLLOW UP RET RETURN VISIT	ACTIVE ACTIVE ACTIVE	
Provider: AMAYA, RICHARD		
Appt Type	Status	
NEW NEW PATIENT FOL FOLLOW UP	ACTIVE ACTIVE	



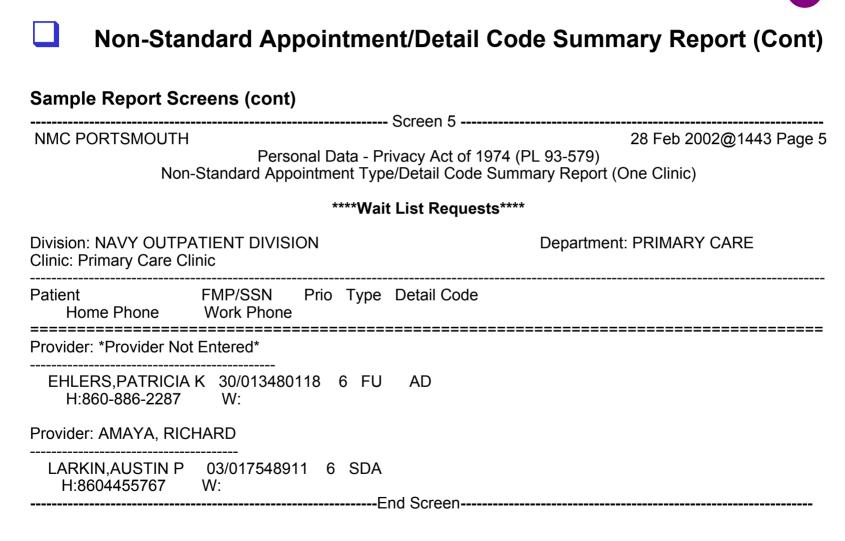
Non-Standard Appointment/Detail Code Summary Report (Cont)

Sample Report Screens (cont)								
NMC PO	NMC PORTSMOUTH 28 Feb 2002@1443 Page 3							
			No	n-Sta	ndard Ap	pointmen	t Type/Detail C	ode Summary Report (One Clinic)
						***	*Provider Tem	plates****
Division: Departme Clinic: P	NAVY C ent: PRIN rimary Ca	OUTPAT MARY C are Clin	IENT I ARE ic	DIVIS	ION			
Provide Start Time	r Appt Type	Wkl Typ	#per Slot	Dur	Detai	Codes		Slot Comment
VALARI,	DONALD	_						
Daily	Templat	e ID:	MON 1	DV C.	AR			
0800 0820 0840 0900 0920 0940 1000	FOL FOL FOL FOL FOL FOL	0000000	 1 1 1 1 1 1	20 20 20 20 20 20 20 20	3M-2W 3M-2W MEB MEB	TEST TEST	-4W	TESTING TESTING TESTING TESTING TESTING TESTING TESTING TESTING
End Screen								



Non-Standard Appointment/Detail Code Summary Report (Cont)

Sample R	eport S	creens (co	ont)			
				Screen 4		
NMC PORTSMOUTH				28 Feb 2002@1443 Page 4		
	No	n-Standard	Appointment Ty	pe/Detail Code Summary Report (One Clinic)		
			****Pro	vider Schedules****		
Division: NAVY OUTPATIENT DIVISION			VISION	Department: PRIMARY CARE DEPARTMENT		
Clinic: Prima	ary Care C	Clinic				
Provider: AN	/AYA. RIO	CHARD				
	•	=======				
Appt Date	Time	Appt Tvi	pe Detail Code	Slot Status		
		, (PP(1))				
13Feb02	1300	NEW		OPEN		
13Feb02	1330	FOL	AD	OPEN		
13Feb02	1500	RET	BP	FROZ		
13Feb02	1530	RET	MEB	WAIT		
			E	End Screen		



Post Conversion File and Table Build

Possible Issues

1. Problem: Unable to Find Available Appointment Slots

Once APS II+ is installed and the conversions have run to completion, users will not be able to use templates which are still linked to non-standard appointment types and/or detail codes. CHCS will also not find any available appointment slots that are linked to non-standard appointment types or detail codes. To prevent this:

- Run the new Problem Avoidance Report (Non-Standard Appointment Type/Detail Code Summary Report) to verify that there are no non-standard Appointment Types and/or Detail Codes currently linked to clinic/provider profiles, templates, schedules and/or wait list requests.
- Update those profiles, templates, schedules and wait list request identified in the report that are still linked to nonstandard appointment types or detail codes.

Post Conversion File and Table Build

Possible Issues (cont)

2. Problem: How to Process Pending Appointments with Non-Standard Appointment Types

If there are pending appointments booked prior to the APS II+ installation and those pending appointments are linked to non-standard appointment types/detail codes, the user will still be able to process the pending appointments as follows.

- If the user selects the Individual Patient Check-In or Multiple Patient Check-In By Default option to process these pending appointments, the user will not be required to change either the appointment type and/or the detail codes linked to the pending appointments.
- If the user elects to use EOD Processing option to check patients in, and does not select the Appt Status as the data element to modify, the user will be forced to change the non-standard appointment type and/or detail code prior to filing the appointment data

Post Conversion File and Table Build

File/Table Issues (cont)

3. Problem: Can't Enter Telephone Consult Using Unscheduled Visits

To enter a Telephone Consult, the provider selected must be a active CHCS user with ACCESS/VERIFY code and must have T-CON* listed as an ACTIVE appointment type in his/her Provider Profile.

The following standard medical appointment types may not be used for Telephone Consults. They will be used to track calls that did not result in appointments.

- TCON
- TCON\$
- TCONX

When a telephone consult is entered, the system will automatically assign T-CON* as the correct appointment type for the Telephone Consult.

Standard Medical Appointment Type List

The following is the current list of the standard Medical Appointment Types as of 22 March 2002. New or changed codes are marked with an *.

	Appt Type	<u>Description</u>
	ACUT	Acute Appt
	EST	Established/Follow Up Appt
	GRP	Group Appt with Multiple Pts
*	OPAC	Open Access Appt
	PCM	Initial Primary Care Appt
	PROC	Procedure Appt
	ROUT	Routine Appt
	SPEC	Initial Specialty Care Appt
	WELL	Wellness/Health Promotion Appt
	TCON	Telephone Consult
	ACUT\$	Acute Appt
	EST\$	Established/Follow Up Appt
	GRP\$	Group Appt with Multiple Pts
	OPAC\$	Open Access Appt
	PCM\$	Initial Primary Care Appt
	PROC\$	Procedure Appt
	ROUT\$	Routine Appt
	SPEC\$	Initial Specialty Care Appt
	WELL\$	Wellness/Health Promotion Appt
*	TCON\$	Telephone Consults
*	TCONX	Telephone Consults
	APV	Ambulatory Procedure Visit
	EROOM	Emergency Room
	N-MTF	Non-MTF Appt
	T-CON*	Telephone Consult

Detail Codes

The following is the current list of the standard Appointment Detail Codes as of 22 March 2002. New codes are marked with an *.

1TT First Trimester
2TT Second Trimester
3TT Third Trimester
ACG After Care Group

AD Alcohol and Drug

ADEI Alcohol and Drug Early Intervention

ADHD Attention Deficit and Hyperactivity Disorder or Attention Deficit Disorder

ADSC Alcohol and Drug Screening Only

ADTX Alcohol and Drug Treatment 2 Week Program Only

ANGER Anger Management Education

ANPST Anergy Panel (stick)
ANRD Anergy Panel Reading

AQUA AQUA Pool

ASTHMA Asthma Evaluation or Education Appointments

ASTIG Treatment of Astigmatism AUENT Audiometric Diagnostic

BCP Birth Control BEESN Bee Sting

BEPC Birth and Early Parenting Class

BF> Weight Exceeding Body Fat Standards

BFC Breast Feeding Class

BIO Biopsy

BK Back Pain or Problem

BOTOX Botulinum Toxin Type A Injections

BPAD Active Duty Only

BPAP Active Duty and Prime Enrollees

BPAPS Active Duty, Prime Enrollees, and Special Programs Patients

BPGME Graduate Medical Education

BPNAD No Active Duty

BPNAP TRICARE Standard, Space Available, and Other Patients - No AD or Prime

BPNPR No Prime Enrollees

BPPR Prime Enrollees Only, No Active Duty

BPSP Special Programs Patient

BPTS TRICARE Standard Patient Only

BRON Bronchoscopy

BTL Bilateral Tubal Ligation
CARD Cardiac Counseling/Care

CATH Catheter

CAVH 24 hour Dialysis Treatment

* CB Cross Book

CCEP Comprehensive Clinical Evaluation Program for Persian Gulf Illnesses

CHOL Cholesterol CIRC Circumcision

CLEFT Cleft Lip and Palate

CMDPSY Command Directed Psychological Evaluations

CNM Certified Nurse Midwife

COB Complicated OB Patient Only

COLON Colonoscopy

COLPO Colposcopy, abnormal pap required

CORSCR Cornea Scrap /Rescrape

COSMETIC Referrals for Non-Covered Cosmetic Procedures

COUNS Counseling Only

CPAP Continuous Positive Airway Pressure

CYSTO Cystoscopy

DERM Dermatology Evaluation

DEXA DEXA Bone Scan

DIL Dilation
DM Diabetes

DOSIM Methocholine & CPEX
DSGCH Dressing/Bandage Change
DVIOL Domestic Violence Class
DXE Dobutamine Stress Test

E&I Female Endocrine and Infertility Patient Only

EAR Ear Recheck

ECG Electrocardiogram
ECHO Echocardiogram
EDU Education or Class

EEG Electroencephalography

EFMP Exceptional Family Member Program
EGD Scope of Esophagus and Lower Stomach

EMGM Nerve Conduction Studies

ENG Electronystagmography Testing

EP Auditory Brainstem, Visual, Upper/Lower Somatosensory Evoked Potentials

ERCP Endoscopic Retrograde Cholangiopancreatography

EVAL Evaluation - in depth EXERC Exercise Therapy

EYEDZ Eye Disease EYEEX Eve Exam

FAM Family Therapy or Meeting

FCC Child Care Provider Mental Health Screening

FE Female Patient Only

FLAP Flaplift

FLEXS Esophogastoduodenoscopy/Flexible Sigmoidoscopy

FLT Flight Physical Exam
FNA Fine Needle Aspiration
FOOT Foot or Ankle Evaluation

GAST Gastric Bypass Surgery Psychological Evaluation

GDB Gestational Diabetes Patient

GENE Genetics Consult

GYN Gynecology Appointments Only

HAE Hearing Aid Evaluation
HAND Hand Patient Only
HBT Hydrogen Breath Test

HC House Calls

HCATH Cardiac Catherization

HCDC Hearing Conservation Patient

HEAD Headache Education

HOLT Holter Monitor

HSG Hysterosalpingogram

HTN Hypertension Patient

IDC Independent Duty Corpsman

IMDEF Immunodeficiency

INJECT Shot only INS Insertions

ISOK Isolinetic Testing IUD Placement of IUD

IVP Intravenous Pyelogram

KNEE Knee School for Patient with Knee Pain

LASER Laser

LASEYE Laser Eye Surgery

LASIK Laser-in-situkeratomileusis

LBX Liver Biopsy

LES Leishmaniasis Treatment

LIFE Life Skills Group Lumbar Puncture MA Male Patient Only

MANO Manometry

MANO/PH Manometry/24 Hr pH Study

MC Medicare Eligible

MEB Evaluation Board Physical Exam

MEDEX Lumbar Extension Machine, Sports Medicine Only

MH Mental Health

MINOR Excision of Skin Tags, Moles, Warts, or Subcutaneous Nodules
MOBEX Mobilization Intervention & Exercise Therapy, Sports Medicine Only

MOHS MOHS Surgery

NBO Newborn Physical Only (3-7 days after discharge)

NECK Neck Patient

NO Universal Exclusion - used with other detail codes, i.e., No;THAL, No;WB

NOPAP Gynecology Appointment Only, No Paps

NP Nurse Practitioner NPCL New Prenatal Class

NPSYC Neuropsychological Testing Only - No ADHD

NST Non Stress Test (fetal monitoring during pregnancy)

NUTR Nutrition Education

OAE Newborn Hearing Screening
OB Pregnancy or Obstetrics

ONC Cancer Patient or Treatment Only

OSS Overseas Screening Physician's Assistant

PACE Pacemaker PAP Pap Smear

PARA Abdominal Paracentesis

PARENT Parenting Class
PBO Provider Book Only

PDS Pathfinding/Drill Sergeant Test

PE Physical Exam

PEG Percutaneous Endoscopic Gastrostomy
PFT Pulmonary Function Test/Spirometry

PHA Preventive Health Assessment

PHOTO Photos PLASMA Plasma

PNB **Prostate Needle Biopsy** Pediatric Otoacoustic Emission Test POAF POP Post Operative Follow-up PP Post-Partum Patient Only Positive Purified Protein Derivative (PPD) or Other Tuberculosis Test Evals PPD+ PREOP Check-in for Surgery / Pre-operation Rounds PRK Photo Refractive Keratectomy PRT Physical Readiness Test Screens PUI M **Pulmonary Patient Only** PVA Psychological Vocational Assessment **PVR** Post-Void Residual **REHAB** Rehabilitation Therapy RET Retinal Screening RMV Removals RPD Readiness Post Deployment **RPG** Retrograde Pylelogram Readiness Pre-Deployment Health **RPRE** RTM Rehabilitation Team Meeting RUG Retrograde Urethrogram RX Medication SCH School Physical SCOLI **Scoliosis** SCS Skin Cancer Screening SEA Sea Duty Screening SKT Skin Test

SLEEP

Sleep

SPD Special Duty Evaluation

SPE Separation or Retirement Physical Exam

SPRINT Sprint Test

ST Exercise Stress Test

STRESS Stress Management Education Program

TECH Provider is a Technician

TEE Trans-esophageal Echocardiogram

TELMED Tele-Medicine Conference

THAL Thallium Stress Test

TILT Tilt Test, Test for Syncope

TOBCES Tobacco Cessation

TRACTION Traction Physical Therapy

TRPLT Transplant

TRUS Transrectal Ultrasound

URODY Urodynamics
UROGYN Urogynecology
US Ultrasound
VAS Vasectomy

VF Visual Field Exam

VIP Very Important Patient

VT Venom Test WB Well Baby

WCE Work Capacity Evaluation WEA Web and MCP Bookable

WOUND Wound Care